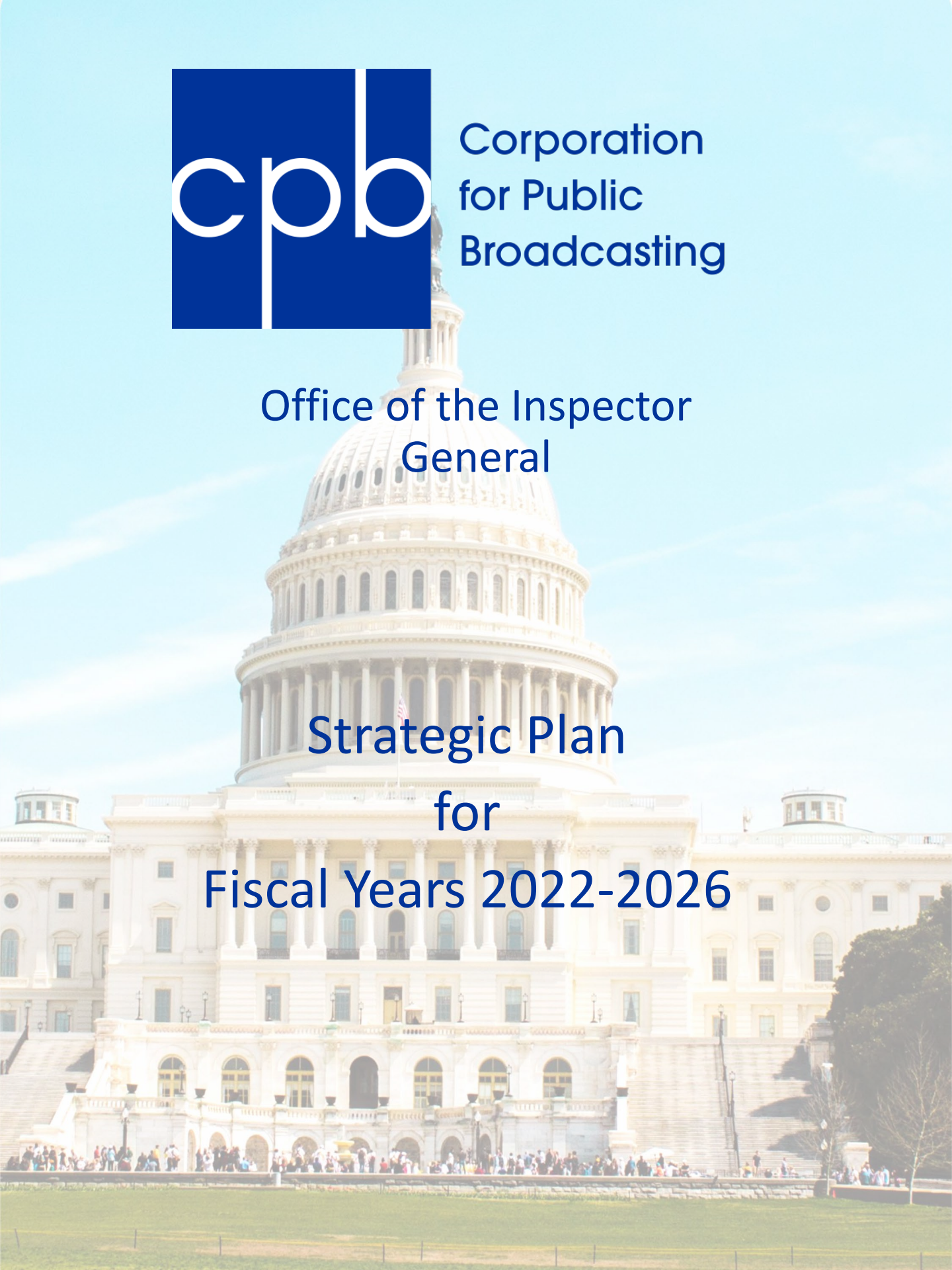




Corporation  
for Public  
Broadcasting

Office of the Inspector  
General

Strategic Plan  
for  
Fiscal Years 2022-2026



# Strategic Plan

FY 2022-  
2026

We are pleased to present the Strategic Plan for the Office of the Inspector General (OIG) of the Corporation for Public Broadcasting (CPB) for fiscal years 2022-2026. In this plan, we identify the principles and goals that will govern our work over the next five years. In our Annual Plans, we will identify more specifically the work that we will undertake in each fiscal year and the measures we will apply to assess our performance. While this Strategic Plan is a framework for our efforts over the next five years, we will seek input from Congress, CPB, and other stakeholders throughout this period and revise this plan, as necessary.

The CPB is a private, nonprofit corporation created by Congress in 1967 to promote the growth and development of public media. The CPB is the largest single source of funding for public radio, television, productions, and related online and mobile services. In the 1988 amendments to the Inspector General Act of 1978, Congress created the OIG to provide independent and objective oversight of CPB's operations and initiatives.

## Vision

Support public media by promoting accountability and integrity in CPB's operations and initiatives.

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## Mission

To provide independent oversight and promote the efficiency, effectiveness, and integrity of CPB grants, operations, and other initiatives.

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## Core Values

***Integrity*** – Our work is fair, balanced, and credible.

***Excellence*** -- We produce high quality work and follow ethical and professional standards.

***Collaboration*** – We seek and value input from each other and stakeholders.

***Adaptability*** – We embrace continuous improvement, knowledge, and flexibility to conduct effective oversight.

***Independence*** – We exercise our professional judgment without undue influence from Congress, CPB, or the public.

# Goals and Strategies

## Goal 1

*Provide value-added and timely support to CPB initiatives and operations through independent oversight, including audits, evaluations, reviews, and investigations.*

### **Strategies**

- Conduct risk-based audits, evaluations, and other reviews of CPB grantees, contractors, vendors, and operations that provide accountability and recommend improvement.
  - Conduct professional and timely investigations to improve integrity over CPB programs and operations.
  - Evaluate allegations submitted to the OIG and follow-up as appropriate.
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## Goal 2

*Promote effective working relationships with Congress, the CPB Board of Directors (Board), management, and stakeholders and increase the visibility of OIG in the public media community.*

### **Strategies**

- Keep CPB's Board and management appropriately informed of OIG activities.
- Promptly respond to Congressional requests for information or assistance.
- Provide training and outreach to the public media community.

# Goals and Strategies

## Goal 3

*Promote innovation and leverage technology to expand OIG operations and improve transparency.*

### **Strategies**

- Provide technology, equipment, training, and other resources necessary to perform in evolving environments
- Maximize the use of information technology resources in OIG operations, to include communications, case management, and data analytics.
- Promote innovation to make our processes more efficient and our products more effective, by using technology and analytics to assess risk and to identify emerging accountability issues.

# Goals and Strategies

## Goal 4

*Promote excellence and a healthy work environment.*

### Strategies

- Maintain a diverse, professional, and highly skilled workforce.
- Empower staff with an environment of open communication, respect for ideas, and appreciation for everyone's contributions.
- Create a work environment that encourages team building, collaboration, and cooperation.
- Embrace opportunities including remote work and other flexibilities to maintain a healthy and positive work and home balance.

**These OIG goals and strategies will improve the accountability of the public media system and help CPB achieve its strategic priorities related to content and services, innovation, and support of the public media system.**

## Performance Measures

We will measure our performance by evaluating such markers as the timeliness and impact of our reports, our responsiveness to Congressional requests, our processing of complaints, our outreach to stakeholders, and employee training. We will set out our specific performance measures in each Annual Plan. We also will incorporate these measures in OIG performance plans, thus ensuring that our work is aligned with strategic goals and supports the priorities of CPB.

## Authority

Under the Inspector General Act of 1978, as amended, the OIG is an independent organization within the CPB with authority to:

- Conduct and supervise audits, evaluations, and investigations relating to CPB's initiatives and operations;
- Provide leadership, coordination, and recommend policies for activities designed to promote economy, effectiveness, and efficiency, and to prevent and detect fraud and abuse in, CPB's initiatives and operations.
- Keep CPB's Board and Congress fully and currently informed of problems and deficiencies in CPB's initiatives and operations and on the status of corrective actions.

To facilitate our reviews, the Act provides that the OIG will have access to all information available to CPB. In conducting our activities, we adhere to audit standards set by the Government Accountability Office and professional standards adopted by the Council of the Inspectors General on Integrity and Efficiency.



# Report Fraud, Waste, and Abuse

The OIG hotline is available to CPB employees, CPB grantees and their employees, CPB contractors and their employees, and members of the public who wish to report allegations of fraud, waste, abuse, or mismanagement within the initiatives and operations of CPB. Complaints may involve issues at CPB or at stations and other entities that receive funds from CPB. If requested, OIG will protect the identity of those who file complaints unless disclosure is unavoidable. OIG acknowledges receipt of all incoming complaints, unless they are submitted anonymously.

## Inspector General Hotline



**202-879-9728**  
or  
**800-599-2170**



Email: [OIGemail@cpb.org](mailto:OIGemail@cpb.org)

Web:

[https://cpboig.oversight.gov  
/report-fraud-contact-us](https://cpboig.oversight.gov/report-fraud-contact-us)

You may also **mail** your complaint to:

Corporation for Public Broadcasting  
Office of the Inspector General  
401 Ninth Street, NW  
Washington, DC 20004-2129

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### ***Complaints Related to Programming Content***

If your complaint concerns the programming, content, or bias of a public media broadcast, please direct your complaint to the local station or the public broadcasting entity responsible for the broadcast. Also, both PBS and NPR have Public Editors who are authorized to receive such complaints. Neither CPB or the OIG have authority over local decisions on what content they will distribute or broadcast.